

List of IT needs for the Matrix

1. Each Matrix computer needs a unique name.
Note: If you do not have a preferred name we will assign one.
2. Any Matrix computer that has a database residing on it requires a static IP address. *Note: Only Matrix computers that have a database residing on them require a static IP address. (However it is recommended that each Matrix computer has one.)*
3. Need to know SMTP server mail port number
4. SMTP mail Server name or address.
5. If SMTP server requires authentication for outgoing email a user name and password will be needed.
6. Need to know if SSL is used for out going email.
7. The database is backed up on the Matrix cabinet where the database resides. If you wish you can either map a network drive and have it backup to another location or have a server pull the backup from the Matrix. *Note: it is recommended that you write a script and have your server pull a copy from the Matrix.*
8. The SQL server on the Matrix uses port 1433 to allow Matrix administrators to have remote access to the database from their desktops. Therefore this port needs to be open to access the database remotely.

Note; In the event of a power failure the PC and Matrix has its own UPS and will shut down. Once power is restored it will restart. If the Matrix is on a domain or has a user name and password auto logon will have to be done due to the keyboard not being available to log in.

If you have any questions you can email us at isupply@iscarmetals.com or you may contact us by phone at 704-588-9015